

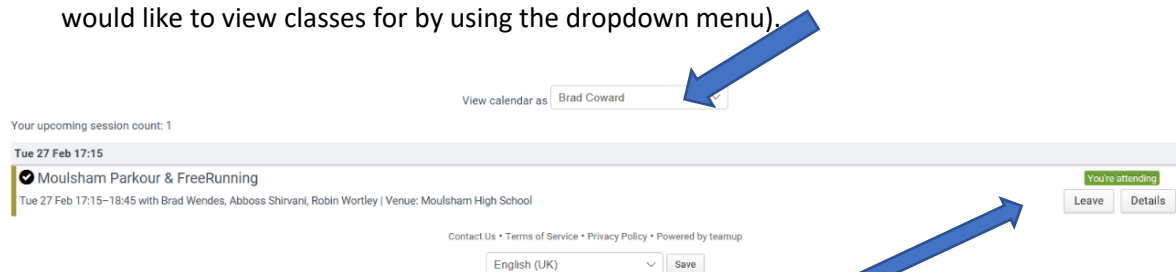
Canceling a booking on TeamUp with Team Kinetix

If you are booked onto a class and do not attend that class you will still be charged, please make sure you cancel classes you are not able to attend to allow someone else to take your space.

1. Got to our website, www.teamkinetix.co.uk and click on 'classes'



2. Go to the class you need to cancel. (If you have a family account, you can choose who you would like to view classes for by using the dropdown menu).



3. If you cannot attend the class, click on "Leave"

4. This warning will appear, click on "Yes, unregister"

5. If you have opted to pay cash your booking will be cancelled and nothing more needs to be done.

6. If you have paid by card the money will be refunded into your bank account.

